

# 2019 ANNUAL REPORT

Grand Prairie  
TEXAS  
PUBLIC WORKS



**TOTAL NUMBER OF EMPLOYEES**

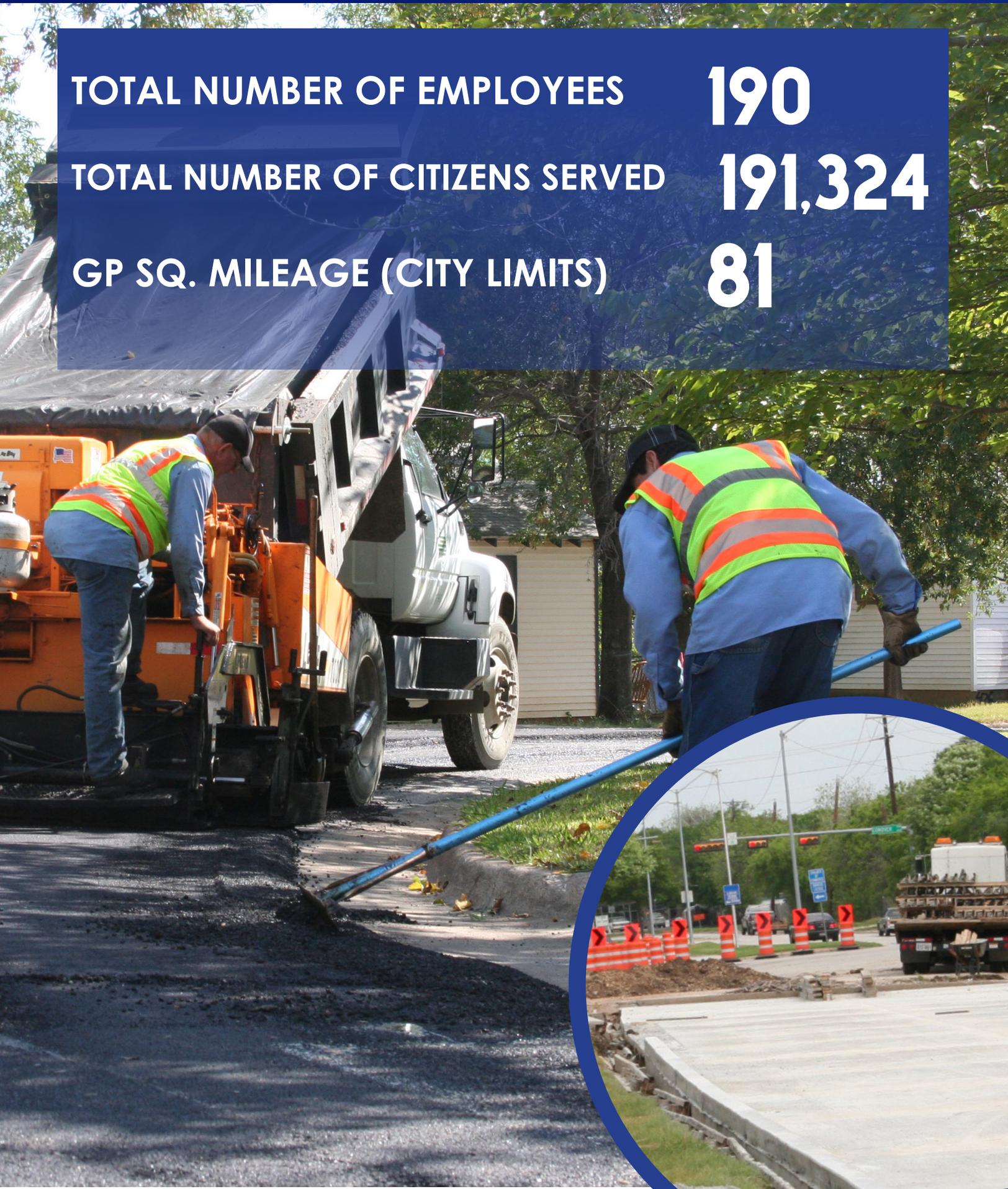
**190**

**TOTAL NUMBER OF CITIZENS SERVED**

**191,324**

**GP SQ. MILEAGE (CITY LIMITS)**

**81**



# WATER

## 74 TOTAL NUMBER OF UTILITIES EMPLOYEES

**Total Miles of Water Lines** **844.60** **Water Pine Line Types by Mile** **844.6**

**Number of Valves** **11,740**

|                     |      |
|---------------------|------|
| Asbestos Cement     | 44.8 |
| Cast Iron           | 123. |
| Ductile Iron        | 20.8 |
| Poly Vinyl Chloride | 522  |
| Steel               | 4    |
| RCCP                | 88   |
| Unknown             | 42   |

**Number of Fire Hydrants** **7,209**

**Total Storage in Millions of Gallons** **47.10**

**Number Ground Storage Tanks** **6**

|                              |       |
|------------------------------|-------|
| Ground Storage Capacity (mg) | 32.10 |
|------------------------------|-------|

**Total Number of Water Work Orders** **14,677**

**Number of Elevated Storage Tanks** **6**

|                                |      |
|--------------------------------|------|
| Elevated Storage Capacity (mg) | 9.00 |
|--------------------------------|------|

**Total Number of Locates** **1,802**

*When doing locates, we locate both water & wastewater*

**Annual Total of Water Produced in Millions of Gallons** **9,379**

**Gallons per citizen** **53,697**

# WASTEWATER

**Miles of Wastewater  
Collection Lines** **771.7**

**Number of  
Manholes** **12,351**

**Number of Lift  
Stations** **18**

**Total Number of  
Wastewater Work  
Orders** **3,074**

**Total Length of  
Pipes Cleaned (ft)** **1,515,083**

**Total Length of  
Pipes TV'ed (ft)** **50,997**

**Total Number of  
Locates** **1,802**

**Annual Total of  
Sewer Collected: (in  
millions of gallons)** **7,004**

**Wastewater Pipe  
Line Types by Miles** **771.7**

|                     |      |
|---------------------|------|
| Cast Iron           | 0.3  |
| Ductile Iron        | 4    |
| Fiberglass          | 19   |
| Poly                | 0.9  |
| Poly Vinyl Chloride | 430  |
| Steel               | 0.1  |
| VCP                 | 245  |
| RCP                 | 71.5 |
| Unknown             | 0.9  |



## STREETS

- 80** Number of Street Employees
- 634** Miles of Streets Maintained
- 2,910** Cubic Yards of Concrete installed
- 19,243** Linear Feet of Sidewalk Repaired
- 331** Number of Utility Cuts Repaired
- 7,280** Tons of Asphalt Installed
- 6,252** Number of Potholes Repaired
- 1,926** Miles of Storm Drain Maintained
- 2,513** Number of Outfall Structures Maintained
- 29** Number of Detention Basins
- 16** Number of Rain and Stream Gauges
- 3** Number of Full Weather Stations
- 4** Number of Low Water Crossing Sites
- 75** Miles of Open Bar Ditches Maintained

- 24** Miles of Concrete Channels Maintained
- 4,875** Tons of Brush Collected
- 2,728** Number of Brush Calls Received
- 1,657** Total Number of Streets Work Orders
- 196** Number of Traffic Signals Maintained
- 90** Miles of Fiber Maintained
- 3,931** Number of Traffic Work Orders Completed
- 17,386** Number of Signs Maintained
- 366,127** Linear Feet of Pavement Markings Installed
- 7,816** Reflectorized Markers Installed
- 2,812** Total Number of Signal / Fiber Locates
- 704** City Maintained Street Lights
- 10,444** Oncore Maintained Street Lights



# UTILITY BILLING

**TOTAL NUMBER OF UTILITIES EMPLOYEES 33**

**TOTAL NUMBER OF METERS 51,376**

**588,918 Payments Processed**

42,722 In-House  
497,857 Electronic  
48,339 Lockbox

**54,576 Field Work Orders**

20,174 Tag Door-Non Pay  
6,562 Shut Off Non-Pay  
6,354 On Order  
6,440 Termination, Off Order  
4,733 Back On  
858 Re-Read  
3,013 AMI  
9,913 Mobile Collector Reads  
4,845 All Others

**48,338 Customers By Rate Class Total**

45,288 Residential  
2,689 Commercial  
141 Industrial  
484 Governmental

**Billing**

| Cycle Bills    | Delinquencies | Final Bills  |
|----------------|---------------|--------------|
| <b>583,058</b> | <b>94,976</b> | <b>6,035</b> |

Call Center (Calls Handled) **84,025**

Water Sales (in Millions of gallons) **7,633**

Pieces of City Wide Mail Processed **165,385**



**EDUCATION**

**EMPLOYEE TRAINING HOURS**

**180**

**S.T.E. EMPLOYEES**

**3**

# WaterSmart

**Water Conservation Classes Held**

**6**

**Special Events Attended**

**13**



**TCEQ Exam Testers**

**15**

**CDL Training & Testing Hours**

**329**

**Safety Inspection Hours**

**340**

**Safety Training Courses**

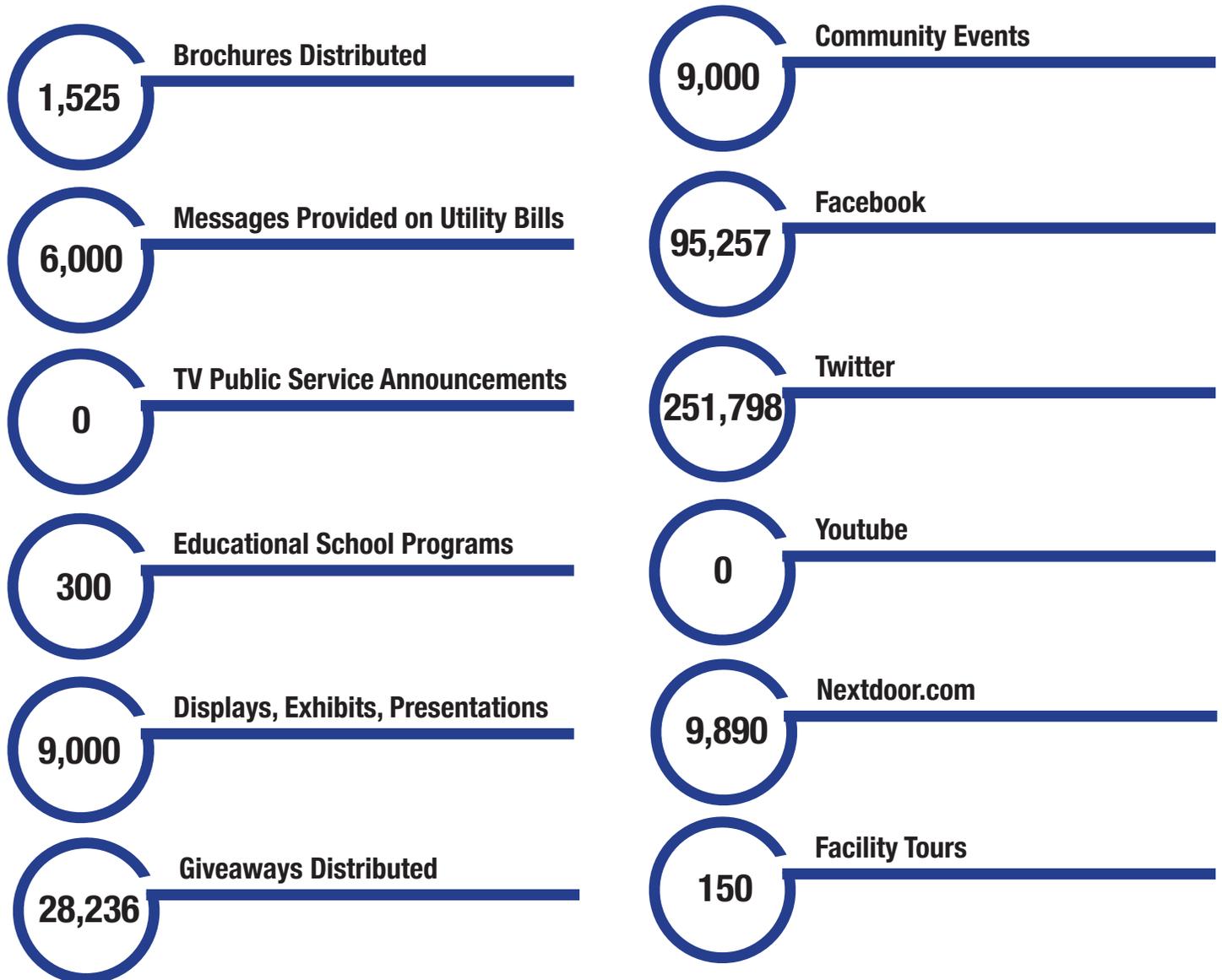
**14**



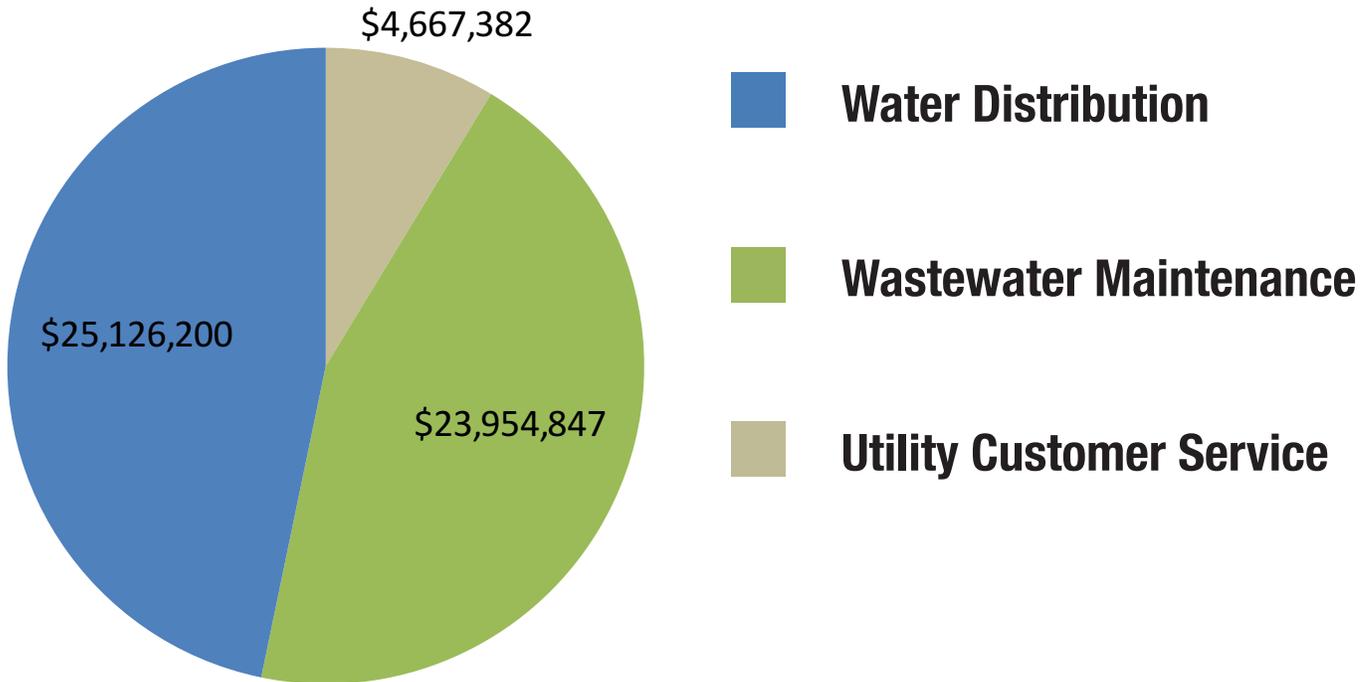
# OUTREACH

**Community Outreach Total Contacts**

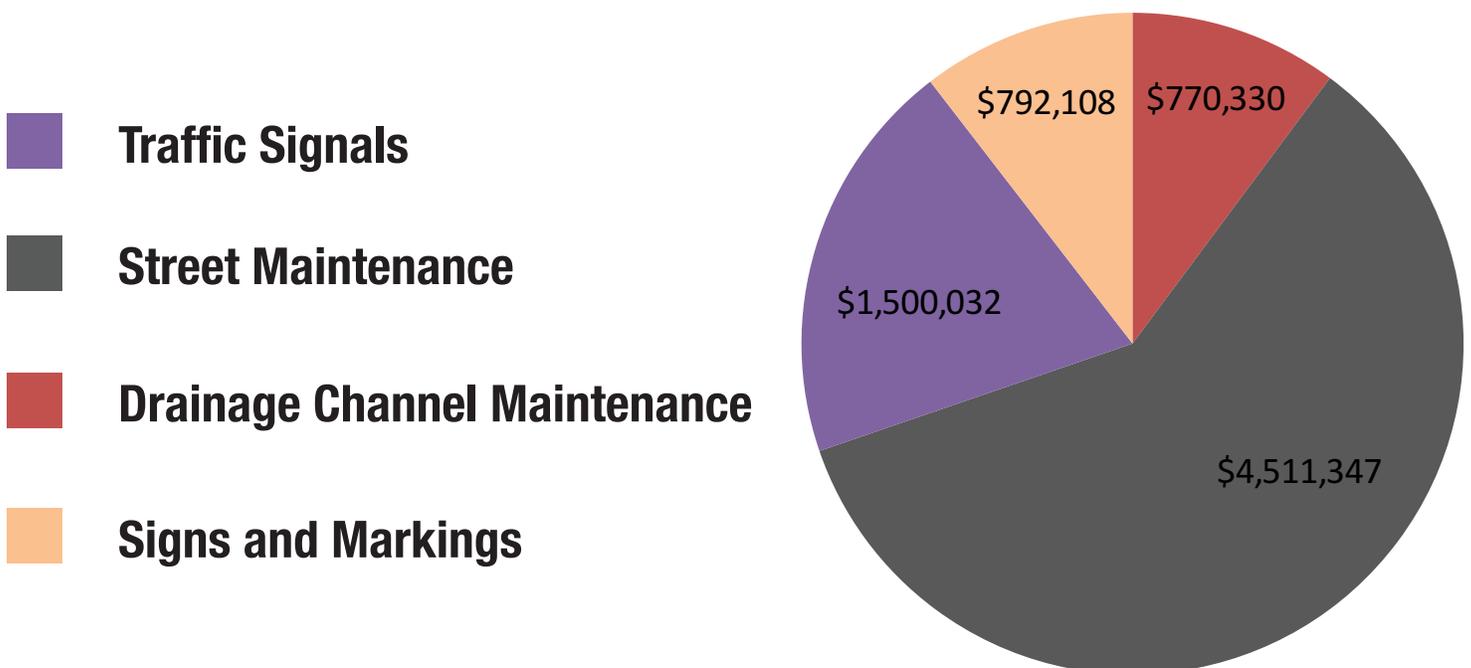
**678,118**



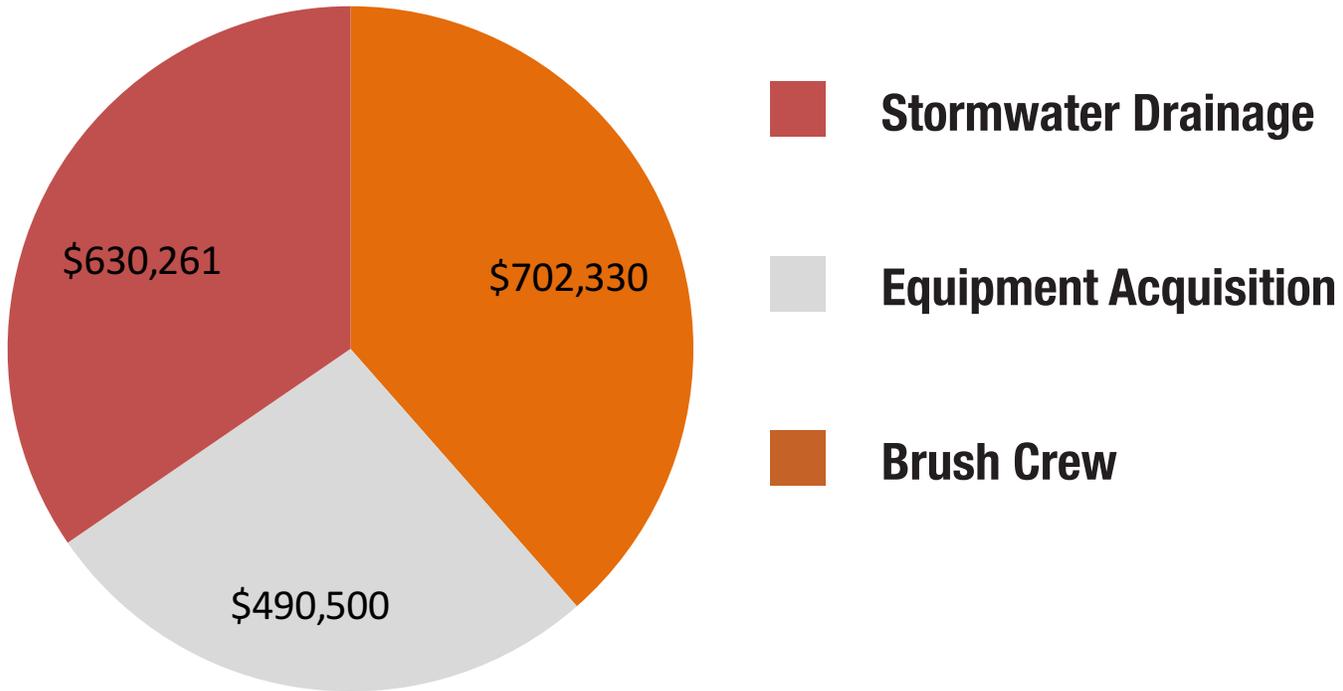
**WATER/WASTEWATER FUND FY20 APPROVED BUDGET**



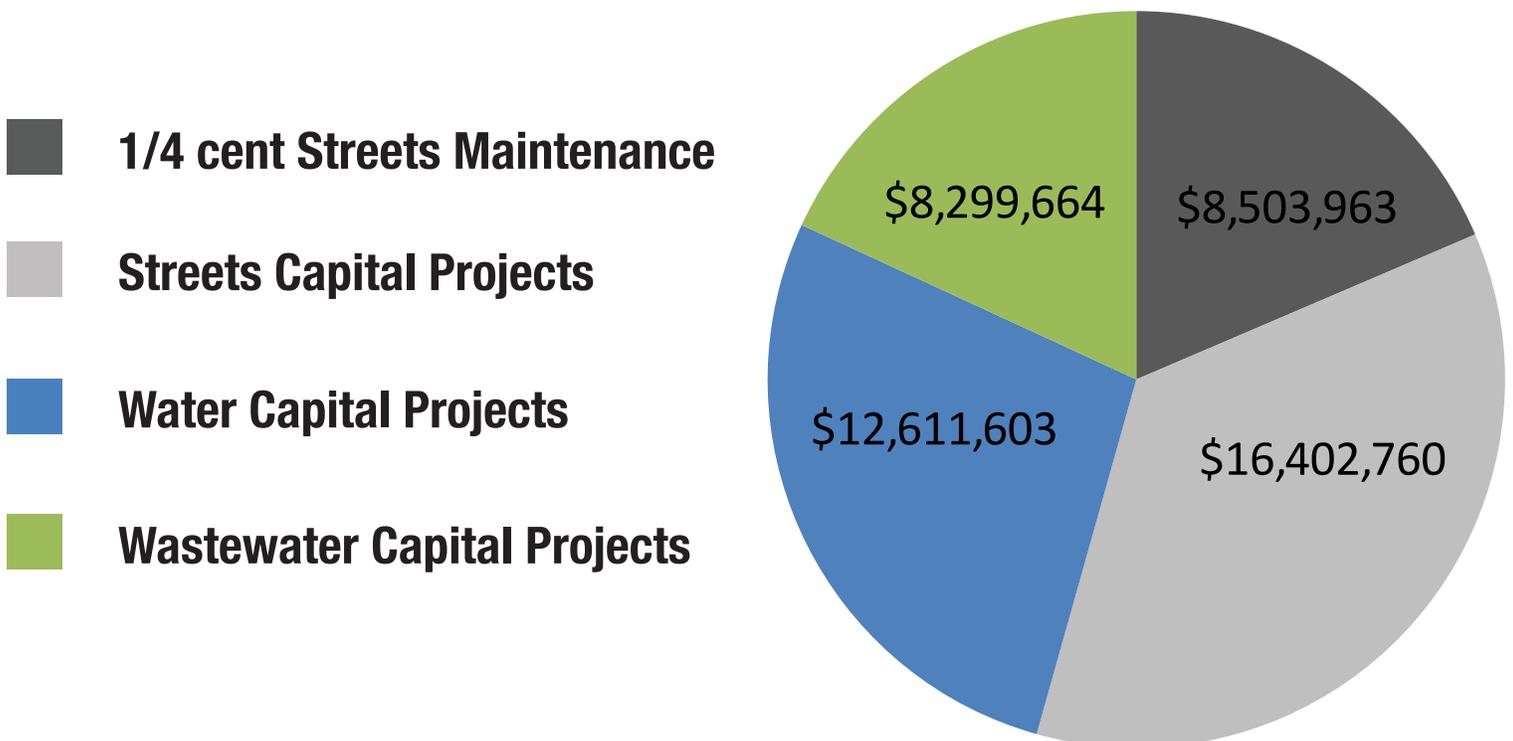
**GENERAL FUND FY20 APPROVED BUDGET**



**OTHER OPERATING FUNDS FY20 APPROVED BUDGET**



**CAPITAL IMPROVEMENT PROJECT FUNDS FY20 APPROVED BUDGET**





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